



**CORPORATE SECURITY DEPARTMENT
1-800-877-7330**

SUGGESTIONS FOR SECURING PBX & VOICE MAIL SYSTEMS

- * USE MAXIMUM DIGITS FOR DISA CODE. DISABLE IF POSSIBLE.
- * SECURE REMOTE MAINTENANCE PORT ONEACH CPE. USE CALL BACK MODEM OR ALPHA NUMERIC PASSWORDS.
- * ELIMINATE TRUNK TO TRUNK TRANSFER.
- * BLOCK 0 +, 0 – AND 10XXX DAILING.
- * RESTRICT AFTER HOURS CALLING, I.E., DISA, INTERNATIONAL / 809 AND TOLL
- * DELETE ALL DEFAULT PASSWORDS
- * CHANGE PASSWORDS FREQUENTLY.
- * USE SMDRS DAILY TO ANALYZE CALLING ACTIVITY
- * RESTRICT TRANSFER FROM VOICE MAIL TO INTERNAL CALLS ONLY.
- * CONSIDER ONLY ATTENDANT ASSISTED INTERNATIONAL CALLING.
- * INITIATE CLASS-OF-SERVICE SCREENING TO AREAS WHERE NO BUSINESS NEED EXISTS.
- * BLOCK OR RESTRICT 800 CALLING FROM AREAS WHERE THERE IS NO BUSINESS REQUIREMENT.
- * DEACTIVATE UNASSIGNED VOICE MAILBOXES AND DISA CODES.
- * DO NOT ALLOW THE "FORWARDING" OF PHONES TO OUTSIDE ACCESS.
- * BLOCK ALL CALLS TO 976, 950, OR 411. RESTRICT 1+ DAILING TO EXTENT POSSIBLE.
- * ENSURE SYSTEM ADMINISTRATION AND MAINTENANCE PORT TELEPHONE NUMBERS ARE RANDOMLY SELECTED, UNLISTED, AND NOT PART OF THE REGULAR NUMERICAL SEQUENCE FOR YOUR BUSINESS.
- * ENSURE RANDOM GENERATION AND MAXIMUM LENGTH OF AUTHORIZATION CODES.
- * DEACTIVATE ALL UNASSIGNED AUTHORIZATION CODES.
- * IF AVAILABLE, USE MULTIPLE LEVELS OF SECURITY ON MAINTENANCE PORTS.
- * DO NOT ALLOW GENERIC OR GROUP AUTHORIZATION CODES.
- * DO NOT ALLOW FORWARDING TELEPHONES TO OFF PREMISES NUMBERS.
- * ENSURE "NIGHT BELL" OR OPERATOR (ATTENDANT) SERVICE WILL NOT DEFAULT TO DIAL TONE WHEN UNATTENDED.
- * DO NOT USE ALPHA PASSWORDS THAT SPELL COMMON ENGLISH WORDS OR NAMES.
- * IMMEDIATELY DEACTIVATE PASSWORDS AND AUTH CODES KNOWN TO TERMINATED EMPLOYEES.

FOR INFORMATION ABOUT SPRINT'S SPRINTGUARD CPE SECURITY SUPPORT SERVICES, CONTACT YOUR SPRINT ACCOUNT REPRESENTATIVE OR SPRINT'S CORPORATE SECURITY DEPARTMENT.

